

NICE 1CX

Your entire organization,
one click away

NICE 1CX is a unified communications as a service (UCaaS) solution that facilitates organization-wide communication and collaboration in one omnichannel environment for optimal engagement. Combine 1CX with industry leading NICE CXone contact center as a service (CCaaS), and reap the benefits of significant cost savings. NICE is your all-in-one communications provider. One contract, one point of contact for support, one click to the next conversation.

Upgrade your legacy PBX with an advanced telephony foundation that includes full-service global messaging and video collaboration. A host of pre-built CRM, UCaaS and messaging integrations make it easy to connect the workforce, all offered with a 99.99% availability guarantee.

CONNECT WITH CONVENIENCE

Save time and operating costs with all-in-one Telco, UCaaS and CCaaS. No more time wasted downloading extra apps or fumbling from screen to screen to connect. Choose from clientless video conferencing to screen sharing and interactive whiteboarding to integrated chats on WhatsApp, Facebook Messenger or other messaging platforms. For organizations using Microsoft Teams, NICE 1CX provides low-cost phone numbers and full telephony services for both Teams and 1CX users. NICE 1CX can be used in the background to run all the call routing configurations such as call flows, digital receptionists and reporting, and users can stay within Teams for all their day-to-day tasks.

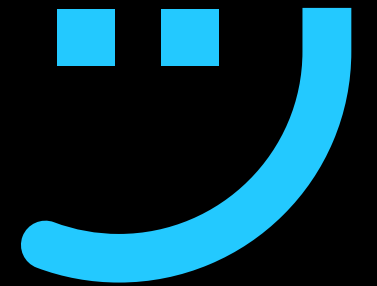
Meaningful conversations with ease and convenience means high productivity and improved customer experiences on the front end, with easy and affordable billing on the back end.

BENEFITS

- Enhanced customer experience
- Reduced operational costs
- All in pricing per user simplifies billing
- Faster time to resolution with single vendor solution

KEY FEATURES

- Embedded video conferencing with screen sharing, interactive whiteboard +more
- App-free web conferencing
- Remote work enabled with iOS/Android apps
- Unified interface for chat, social, SMS messaging
- CRM integrations to Salesforce, Microsoft Dynamics, Hubspot +more



THE COMMUNICATIONS SYSTEM OF THE FUTURE

Take the complexity out of your communications. Leave your on-premise PBX behind and elevate your organization's experience with full-service cloud PBX for business users. 1CX delivers a modern, software based, open standards IP PBX, integrated softphones and clientless web conferencing. Both hard phone and softphone capabilities are supported, and existing phone numbers can be ported or new ones created.

- > [Learn more](#)
- > [Talk to a specialist 1-866-965-7227](#)
- > [Contact us](#)

PROFESSIONAL GRADE UCAAS

MAIN PBX	VIDEO CONFERENCING	LIVE CHAT & MESSAGING	ENTERPRISE FEATURES
Extensions Apps: Windows and Web Client, iOS, Android Phone Directory Headset Integration Deskphone Call Parking / Pickup Call Logging Ring Groups Auto Attendant BLF Busy Lamp Field Callback Time Conditions + more!	Quick Meet Link Polls PDF Sharing Screen Sharing Remote Assistance Whiteboard YouTube Integration Max # of Participants	Live Chat Quick Talk Link WhatsApp Integration Facebook Integration SMS & MMS Chat Reports	Call Flow Designer Hot Desking Start / Stop Call Recording Rights Custom IP phone logo Microsoft 365 Integration Microsoft Teams Integration CRM Integrations